



2019 TO 2020 COMPARATIVE ANALYSIS

AN ASSESSMENT REFLECTING THE IMPACT OF SARS-CoV-2 (CORONAVIRUS) OR COVID-19 PANDEMIC ¹

For period 01.01.2019 to 12.31.2019 compared to same period 01.01.2020 to 12.31.2020

CATEGORY	2019	2020	DIFFERENCE	INCREASE/DECREASE
HOUSEHOLDS SERVED	4,920 Unduplicated	6,709 Unduplicated ¹	1,789	+ 36.3%
	16,767 All Visits	30,141 All Visits ¹	13,374	+ 79.8%
HOUSEHOLD MEMBERS SERVED	8,955 Unduplicated	10,184 Unduplicated ²	1,229	+ 13.7%
	32,518 All Visits	47,542 All Visits ²	15,024	+ 46.2%
FIRST-TIME CLIENTS SERVED	1,689 Unduplicated	3,127 Unduplicated	1,438	+ 85.1%
SENIORS SERVED (AGE 60+)	701 Unduplicated	1,450 Unduplicated	749	+ 107.0%
	3,842 All Visits	11,643 All Visits	7,801	+ 203.0%
CHILDREN SERVED (UNDER AGE 18)	5,207 Unduplicated ³	2,934 Unduplicated ⁴	-2,273	- 43.6%
	12,360 All Visits ³	14,630 All Visits ⁴	2,270	+ 18.4%
ADULTS SERVED (AGES 18-59)	5,540 Unduplicated	6,294 Unduplicated	754	+ 13.6%
	18,806 All Visits	27,414 All Visits	8,608	+ 45.8%
NUTRITION ON WHEELS – NOW	0 NEW PROGRAM	732 Unduplicated	732	+ 100.0%
	0	8,155 All Visits	8,155	
MOBILE SHOWER PROGRAM	0 NEW PROGRAM	1,042 All Visits	1,042	+ 100.0%
	0			
MEDICAL & DIABETIC VOUCHERS	109 (\$4,030.45)	37 (\$1,991.40)	-72	- 66.1%
LICENSE, ID, BIRTH/DEATH CERT VOUCHERS	386	481	95	+ 24.6%
SNAP SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM	178	232	54	+ 30.3%
TRANSPORTATION	1,238 (\$1,547.50)	465 (\$581.25)	-773 (-\$966.25)	- 62.4%

1 This analysis does not include client data from 03/16/2020 through 04/10/2020 (estimated 2,300 distributions) from unrecorded COVID-19 Emergency Crisis Center operations.

2 This record does not include the number of household members from 03/16/2020 through 04/10/2020 due to unrecorded COVID-19 Emergency Crisis Center distributions.

3 This record includes food supports, books, toys and other items for 2,500 children through the 2019 Power-Up Kidz Sack program.

4 This record includes food supports for 500 children (6,000 duplicated) for 12 weeks during COVID-19 Emergency Crisis Center operations, plus 152 children at Christmas.

33,851 SERVICES PROVIDED IN 2018

38,336 SERVICES PROVIDED IN 2019

64,029 SERVICES PROVIDED IN 2020

